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July 16, 2019
Via Web Filing

2014-363-C
286/86

Ms. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, SC 29210

RE: **Talk America Services, LLC**
Notice of Discontinuance

POSTED
7-22-19

Dear Ms. Boyd:

Enclosed for filing please find the original and five (5) copies of this letter submitted on behalf of Talk America Services, LLC ("Talk America Services" or "Company") to notify the Commission of the Company's intent to discontinue the provision of intrastate and interstate telephone services to all customers within the State of South Carolina on or after September 1, 2019, subject to applicable regulatory approvals.

The Company was issued a Certificate of Public Convenience and Necessity to operate as a Competitive Local Exchange and Long-Distance Carrier in Docket No. 2014-363-C, Order No. 2014-1039. The Company currently serves 38 customers in South Carolina including 2 local and 36 long distance only customers.

Talk America Services sent the attached customer notice to all affected customers via US Mail on July 15, 2019. The Company has established a dedicated toll-free customer service number to assist customers in transitioning their service to other providers. A copy of the customer notice is included with this letter.

Talk America Services respectfully requests that the Commission cancels its CPCN and South Carolina Tariff No. 1 upon discontinuance of service.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

Sharon Thomas
Consultant

cc: Executive Director, SC Public Service Commission
tms: SCx1901
Enclosures

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2134 W Laburnum Ave.
Richmond, VA 23227

July 15, 2019

Customer Name
Customer Address
City, State Zip

URGENT: Your telephone services will be impacted unless you take action!

Dear Valued Customer,

Talk America Services, LLC will discontinue offering local exchange (dialtone), digital subscriber line (DSL) internet access and intrastate and interstate long distance services to all customers in the states of Alabama, Arkansas, Idaho, Missouri, Nebraska, New Mexico, North Dakota, South Carolina, Washington, and Wyoming on or after September 1, 2019, pending applicable regulatory approvals. **Your service will be affected by this discontinuance.**

To avoid a **permanent disruption of your telephone services**, please contact Talk America Services at 1-800-962-4772 as soon as possible to discuss your available options for selecting an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider. If you subscribe to our local services, you could lose your dialtone, including your telephone number, with no short-term ability to restore them. If you subscribe to our internet access or long distance services, you will experience loss of those services if you fail to transition to another provider or providers before September 1, 2019. Therefore, you will need to migrate the services you now receive from Talk America Services to an alternative provider **before September 1, 2019.**

A filing is being made with the FCC for approval of this discontinuance of service. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Talk America Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

You may contact Talk America Services directly to obtain information about this discontinuance, including how to receive a refund on any unused service or how to contact regulatory agencies to obtain information on possible replacement providers. Talk America Services' customer service can be reached at 1-800-962-4772 or customercare@talkamericaservices.com or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.

Sincerely,
Talk America Services, LLC

RECEIVED

JUL 22 2019

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